



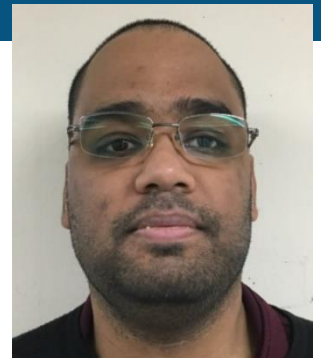
## Bucks Integrated Sensory Service Newsletter Issue 19, July 2023

### BISS Team Update

We happy new Administrator, name Oliver Sookun, start work 5 June. Oliver come from Buckinghamshire Fire Service, knew BISS before.

Oliver do well and team happy. Oliver work full time.

*"I enjoy here at BISS, it great. I feel welcome nice team. I knew BISS before when I work at fire service. I like here better than fire service (shhhh, don't tell them!) Look forward work with BISS."*



### Bucks County Show

BISS and Bucks Vision will go Bucks County Show on Thursday 31 August. Will have table there with tombola.

### Equipment and Information Days in September

BucksVision will have equipment and information days in September can talk to equipment company and other charities. BISS team hopefully will be there, drop in between 10am and 2pm.

#### **Monday 18th September - Milton Keynes**

Christ the Cornerstone Church

#### **Tuesday 19th September - Chesham**

Community Room, Chesham Town Hall

#### **Wednesday 20th September - Aylesbury**

Meadowcroft Community Centre

#### **Friday 22nd September – High Wycombe**

High Wycombe Library, Eden Centre

### Subtitle It!

On 30th June, RNID been result survey about subtitles. Survey say 85% deaf people difficult watch favourite TV programme why? no subtitles and 97% people been want watch programme but no subtitles.

90% people say always or sometimes have subtitles watch TV, need campaign why? need full access for deaf.

RNID tell Government need new Media Bill to Parliament as soon quickly. The Bill will say: on demand programme must 80% subtitles, 10% audio and 5% BSL.

## Healthwatch Survey

Last newsletter been ask you tell Healthwatch about your experience at GP.

Can look website watch BSL video results. [www.healthwatchbucks.co.uk/2023/06/gp-surgery-care-when-youre-deaf-deaf-or-hard-of-hearing/](http://www.healthwatchbucks.co.uk/2023/06/gp-surgery-care-when-youre-deaf-deaf-or-hard-of-hearing/)

It say all Bucks GP surgeries need sign up to Healthwatch Bucks *Deaf and Hearing Loss GP Practice Charter*, need better access to GP surgery.

## Buckinghamshire Talking Therapies

Healthy Minds Bucks finish it now new name Buckinghamshire Talking Therapies.

They help with mental health problem, stress, anxiety and depression.

You can access talking therapies free NHS. Can self refer to them or you ask GP.

### How to contact

**Phone - 01865 901 600** (Mon to Thurs 7am to 7.30pm, Fri 7am to 5pm)

**SMS - Text TALK to 07798 667 169**

**Online – [www.oxfordhealth.nhs.uk/bucks-talking-therapies](http://www.oxfordhealth.nhs.uk/bucks-talking-therapies)**

## Community Action Days

Buckinghamshire Council's Community Safety Team been work with Thames Valley Police share information and advice at Community Action Days. People can go talk them about problem.

Also have Fire Service, Neighbourhood Watch, Public Health, Bucks Council's Helping Hands team, Highways and Parks services, and Housing Association (Fairhive, Red Kite, Catalyst, Paradigm)

Time: 10am to 4pm in Aylesbury, Wycombe, Chiltern area (Amersham, Chesham)

When: September.

### How to contact us

**Phone: 01296 479 970 can use Text Relay or SignLive**

**SMS: 07918 904 664**

**Email: [biss@bucksvision.co.uk](mailto:biss@bucksvision.co.uk)**

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